

Thursday Activity Lead

Purpose of the role

To help facilitate a morning session encouraging dialogue and conversation amongst

attendees

Duties Working with other volunteers to deliver a morning session

Welcoming new and existing customers, helping them get comfortable, introducing

them to others, preparing teas and coffees

Registering attendees and talking any applicable fees

Leading the session, including preparing the room and passing out any materials Reporting to the Community Engagement department/ line manager about any issues or concerns. Also giving feedback about positive changes observed in new

customers, or feel good stories

Developing ideas and content for your sessions. This could be travelogues, trivia, quizzes, music, YouTube videos, etc. The Community Engagement team will have

some ideas to help you when you start.

Skills and experience

A confident and personable demeanour

Ability to work with other volunteers and staff

Experience leading informal groups and self-confidence to guide the activity Having a positive attitude to our clients, volunteers and staff members

Benefits

Training for the role will be provided

Travel expenses will be reimbursed

Satisfaction of making a difference in your local community

Meeting new people as part of a team

Being part of Wimbledon Guild's volunteering programme

Support

You will be assigned a line manager who is there to support and encourage you. Before starting, you will have a thorough induction with the Volunteer Manager and your line manager, which will allow you to familiarise yourself with Wimbledon Guild's policies and procedures, including data protection, as well as other activities and support we provide.

Regular catch-ups so you feel confident in your role

Timing

Every other Thursday morning from 10am-12pm. Occasional cover for other

Thursdays as agreed upon.